

Creating a Resource Introduction

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Resources are used by Clients to partake and complete Work Orders that have been raised throughout the system. Each Resource will have specific contact information, Work Order Types and Clients among other details. There are two types of Resources available: External (Head Office) and Internal (Tier 1). External Resources are Resources that have been hired to perform work but are not linked to the Management Company specifically, which in turn they will include a lot more information, like Financial information, than Internal Resources. Internal Resources will belong specifically to the Management Company and will inherit a lot of the details, such as VAT Codes and Payment Terms, from the Management Company itself.

To create a Resource click the links below.

[Creating External Resources](#)

[Creating Internal Resources](#)

Online URL: <https://ostarasystems.knowledgebase.co/article.php?id=130>