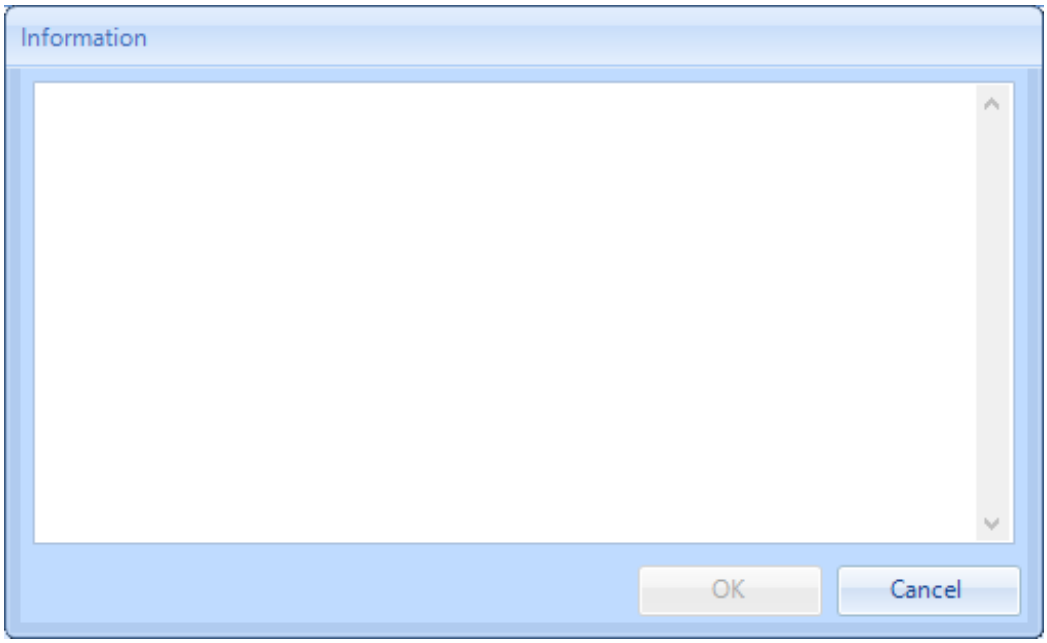
Information

Wed, Jan 17, 2024 Agent Actions - Reactive, Quote, PPM, Audit

This is a freeform field which can be used to provide any additional information relating to the Work Order. This would normally be used to add additional information to a call out or call in action, or as the result of an email or fax being received.

1. From the Agent Actions menu, choose Information.

2. Enter the required text in the text box and click OK.



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