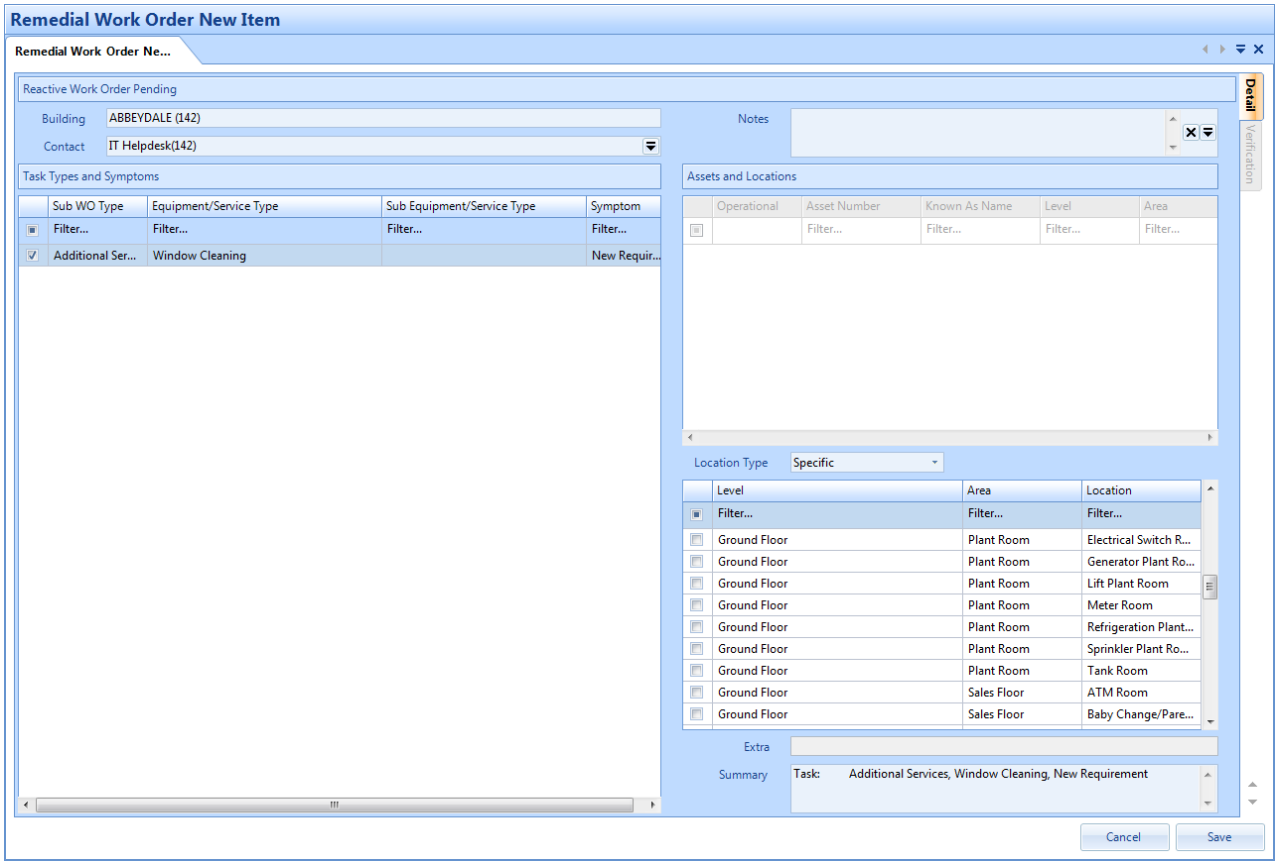
Remedial Works Required Introduction

Wed, Jan 17, 2024 Remedial Works Required

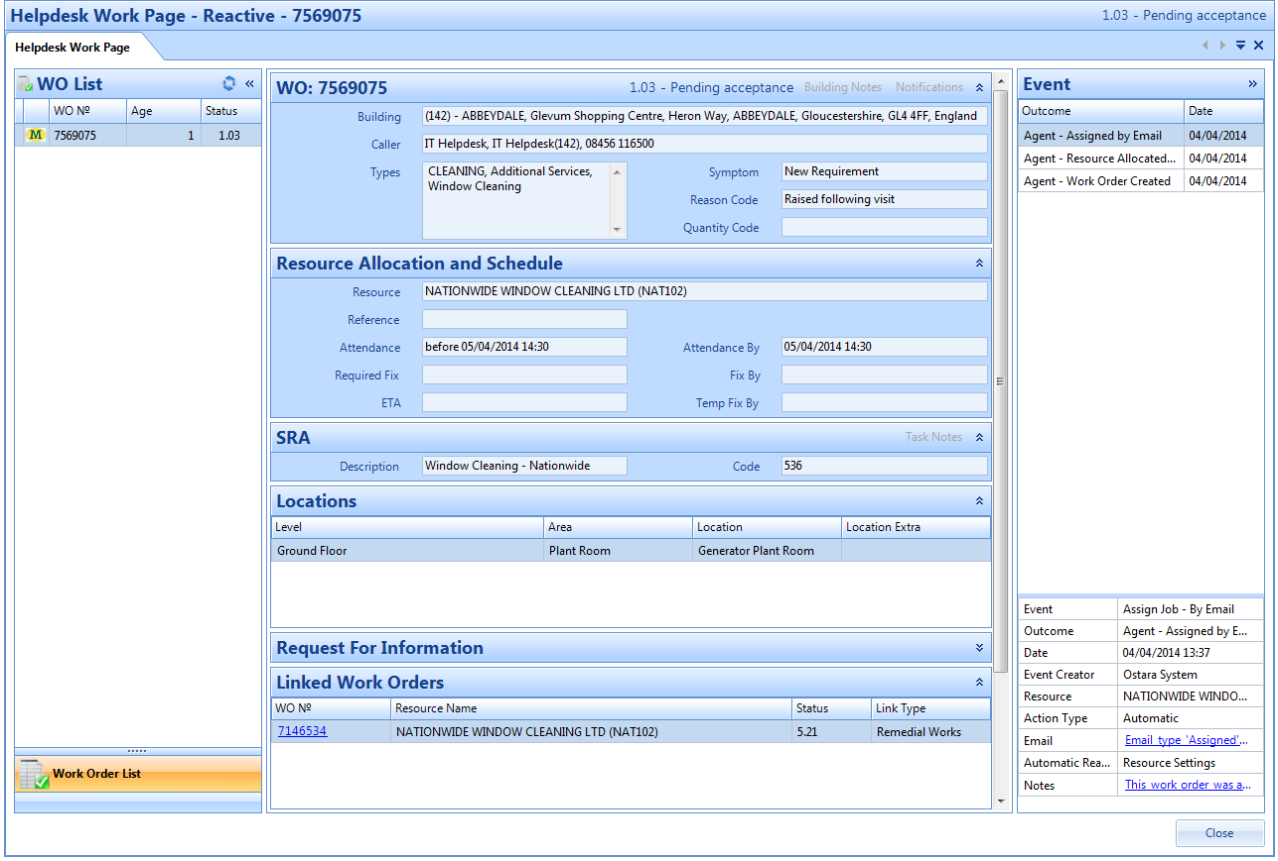
This is a way of raising a Reactive Work Order that links to a completed PPM for any remedial works that may be required following a Planned Maintenance visit. This can be done by following the steps detailed below.

1. Firstly Viewing a Work Order that has highlighted the need for remedial work to be undertaken.

2. From the Agent Actions button click on "Remedial Works Required". This will create a new Creating a Reactive Work Order linked to the original PPM. These are raised in the same way a Creating a Reactive Work Order order but with the following differences:
The new work order will be pre-populated with the Building from the original PPM. The task will be a list of the PPM equipment/service types only. The reason code will be "Raised following visit" and will not be visible on creation. If there are assets on the original PPM then these will be visible to select from. A duplicate check will also be performed, following the existing rules. See below for an example work order creation screen:



3. After creation and allocation your work order will look like this:



Remedial - Set Fail to Pass

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