

Batching Introduction

Wed, Jan 17, 2024 [Batching](#)

About the Batching Module

The Batching module of Ostara is a user friendly interface which enables the user to set up rules within the Work Orders Module that will enable Reactive Work Orders to be batched together for a single Building before sending out to the resource. The system will hold any Work Orders (Children) raised that meet the specified criteria until a defined threshold is reached before combining all the Reactive Work Orders together into a single Work Order (Parent). This process will result in a single call out for the batched Work Orders. The Child Work Orders are then Cancelled and never issued out to a Resource.

Information that can be set:

- Batch Rule Name (short name)
- Batch Rule Description (detailed description)
- Count Release Threshold
- Quantity Release Threshold
- Valid from and to dates

Areas that Rules can be applied to are:

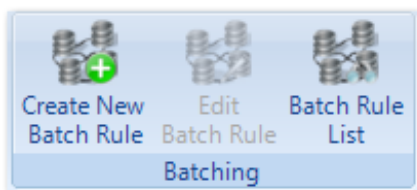
- Clients
- Buildings
- Work Order Types
- Equipment/Service Types
- Reason Codes

Pre-Requisites for setting up Work Orders:

The following information needs to be existent in the system before Batching Rules can be created:

- Clients
- Buildings
- Work Order Types

This is what the Batching module looks like:



[Creating a New Batch Rule](#)

[Viewing/Editing Batch Rules](#)

