

Work Order Process Flow Introduction

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Now that the Work Order has been created, the User can continue the process flow by using the Call In, Call Out and Agent Actions ribbon menu buttons. Call In and Call Out actions should be used when corresponding with the Client and Resource. Agent Actions should be used for any updates which are not received in real time.

[Call In Actions - Reactive, Quote, PPM, Audit](#)

[Call Out Actions - Reactive, Quote, PPM, Audit](#)

[Call In Actions - Purchasing](#)

[Call Out Actions - Purchasing](#)

[Agent Actions - Reactive, Quote, PPM, Audit](#)

[Agent Actions - Purchasing](#)

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