

₩ed, Jan 17, 2024 ■ Glossary

TERM	DEFINITION
Valid From (RFI)	Is the date that the RFI is valid from
Valid To (RFI)	Is the date that the RFI is valid to
,	Specific date to record and identify when validation has taken place to confirm an invoice can been approved for payment
Value per WO failure	This is the amount which is charged to the Resource for each Work Order where they haven't met the criteria set in the incentive credits tab of a contract
VAT	Value Added Tax (see www.hmrc.gov.uk for more information)
VAT Code	Unique numerical value to identify VAT registration (see www.hmrc.gov.uk for more information)
VAT Exempt	An exemption from the legal requirement for VAT (see www.hmrc.gov.uk for more information)
VAT Number	Unique numerical value to identify VAT registration (see www.hmrc.gov.uk for more information)

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TERM	DEFINITION
Warranty	A manufacturer or suppliers guarantee that a procured piece or equipment will perform the function intended during an timeframe following purchase. Often accompanied by parts or labour cover if fault developes during warranty period
Warranty Expiry Date (Asset)	Official dates/timeframe associated to expiry of manufacturers warranty
Warranty Resource	This is where you choose the Resource with whom the warranty of your Asset is held
Warranty Type	This is where you show what type of warranty you have on this Asset
Website URL	Uniform Resource Locator; can be thought of as the "address" of a web page and is sometimes referred to informally as a "web address."
Weight Restrictions (Building)	Numerical Value of a physical weight limitation at a Building
Weightings (RFI)	This is where you determine what the weight of this question is in relation to the pass or fail of this RFI
Width Restrictions (Building)	Numerical Value of a physical width limitation at a Building
Work Order Completion Date	Date when Work Order has its final attendance and is progressed to a status 5.xx
Work Order Contractual SLA Date	The best Attendance Service Level possible for a Work Order, as calculated by the SRA/Contract Settings, this is not the scheduled start date
Work Order Creation Date	Creation Date of a Work Order
Work Order ETA Date	Estimated Time of Arrival – as set by the Resource (see also Planned Start Date)
Work Order Events	A log of actions carried out against a Work Order. For Example, Resource Assigned, ETA Provided
Work Order First	Date that the Work Order was first assigned to a Resource
Assignment Date	
Work Order Fix By	The best Fix By Service Level possible for a Work Order, as calculated by the SRA/Contract Settings
Work Order Number	A unique numerical value associated to a specific task to be conducted, e.g repair, purchase, service
Work Order Planned Finish Date	See Estimated Time of Arrival
Work Order Planned Start Date	See Estimated Time of Arrival
Work Order Query	Enables the User to define and save Work Order lists with specific and changeable criteria.
Work Order Scheduled Finish Date	Date when the Work Order is required to be completed by. Based on SLA or Client Request (if SLA overridden). On a PPM this is the same as the Contract PPM Period Visit End Date
	Date when the Work Order is required to be Started by. Based on SLA or Client Request (if SLA overridden). On
Start Date	a PPM this is the same as the Contract PPM period building Visit Start Date
Work Order Type	A specific naming or category which defines a group of similar works e.g Electrical, Security
Work Page	The page through which the helpdesk functionality would carry out their Work Order tasks

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