

1.01 - Pending Assign - Additional Info Required

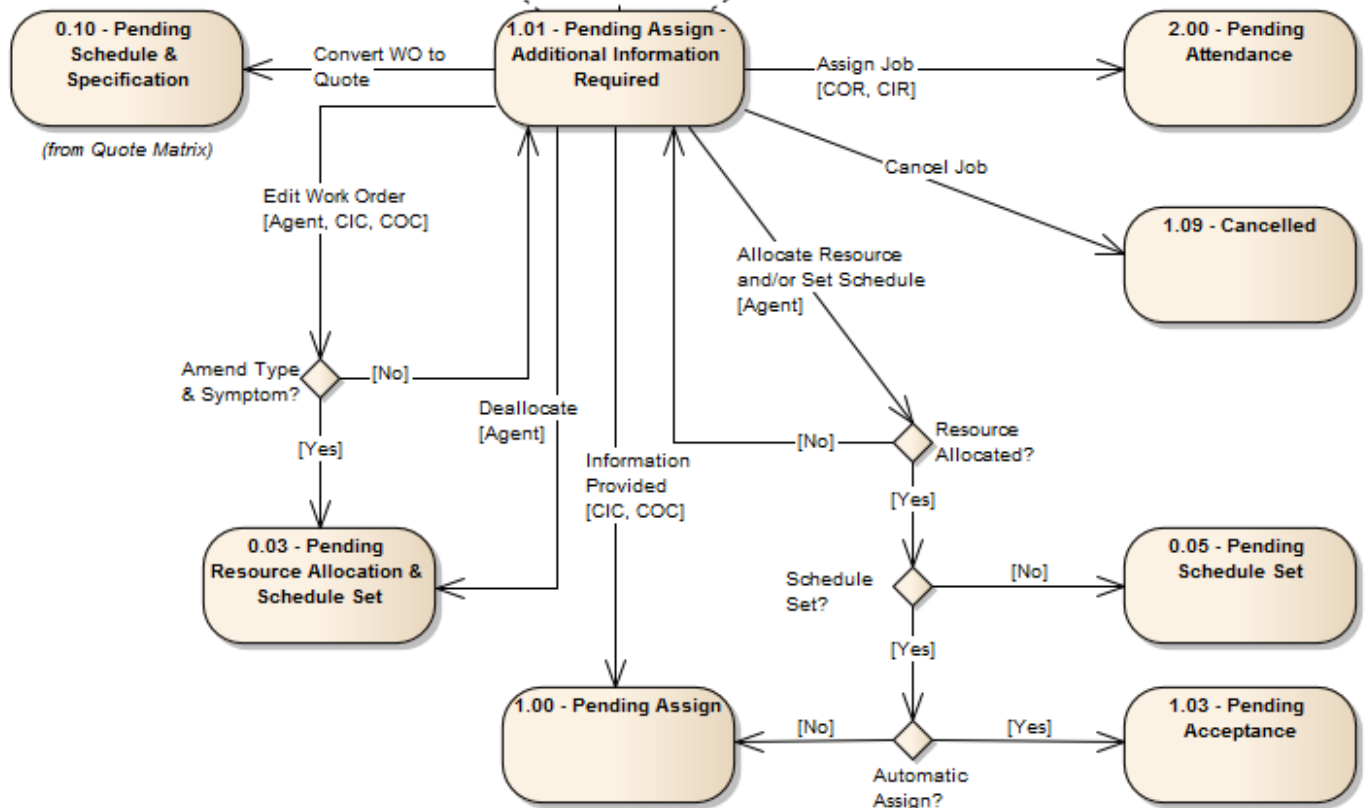
Thu, Jan 18, 2024 Reactive

Name: 1.01 - Pending Assign - Additional Info Required
Package: Reactive - New World
Version: 1.0
Author: Janet.Maidment

Resource Actions
Add Information
Link Work Order
No Answer (COR)
Remove Linked Work Order

Client Actions
Add Notes
No Answer (COC)
Date/Time Update
Edit Work Order
Link Work Order
Edit Notifications

Agent Actions
Add Notes
Link Work Order
Remove Linked Work Order
Make CIS (Resource Dependent)
Remove CIS (Resource Dependent)
Work Order Invoiced to Client
Set Accrual to Zero
Edit Notifications
Change:
• Caller
• Reason
• Location
• Mark Up
• Capital Budget
Add/Edit/View Document



Online URL: <https://ostarasystems.knowledgebase.co/article.php?id=434>