

# 1.02 - Pending Assign - Resource Uncontactable

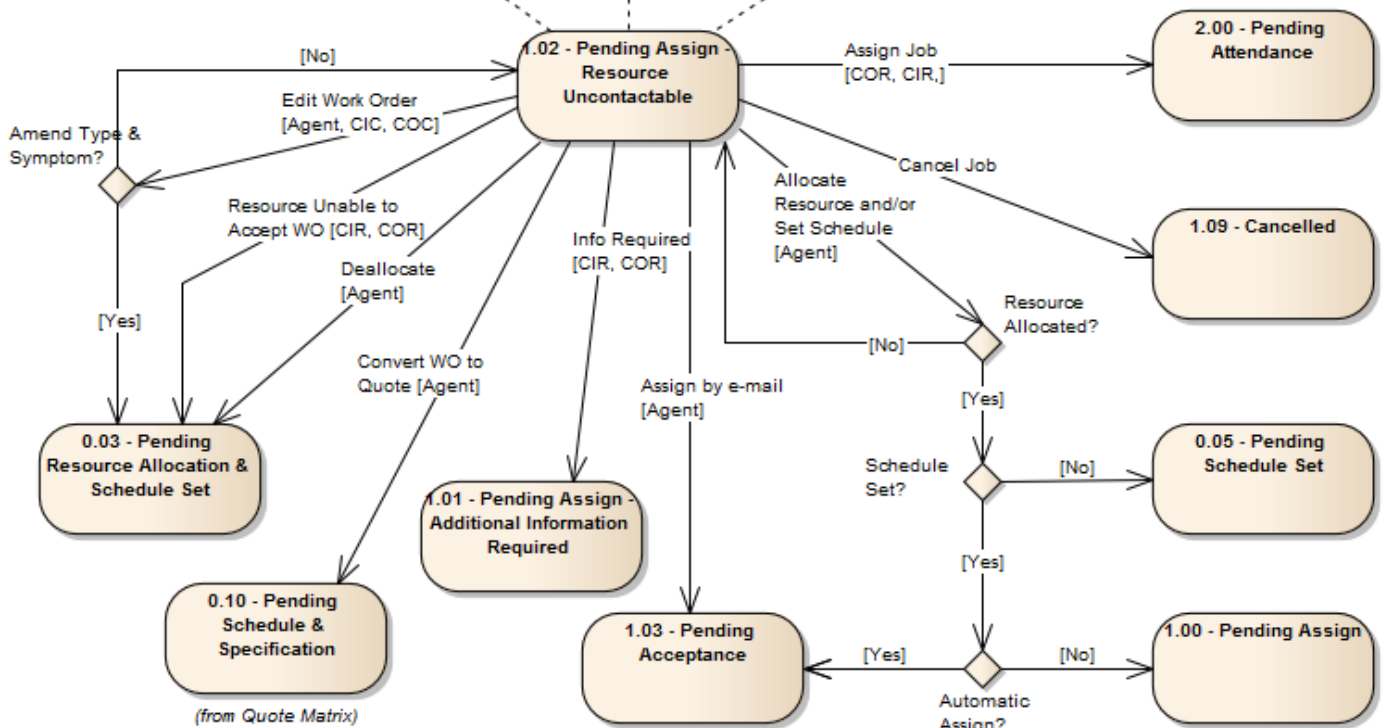
Thu, Jan 18, 2024 Reactive

Name: 1.02 - Pending Assign - Resource Uncontactable  
Package: Reactive - New World  
Version: 1.0  
Author: Janet.Maidment

**Resource Actions**  
Add Notes  
Link Work Order  
No Answer (COR)  
Information Provided

**Client Actions**  
No Answer (COC)  
Date/Time Update  
Edit Notifications  
Information Provided

**Agent Actions**  
Add Notes  
Link Work Order  
Remove Linked Work Order  
Make CIS (Resource Dependent)  
Remove CIS (Resource Dependent)  
Work Order Invoiced to Client  
Set Accrual to Zero  
Edit Notifications  
Change:  
• Caller  
• Reason  
• Location  
• Mark Up  
• Capital Budget  
Add/Edit/View Document



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