

4.00 & 4.01

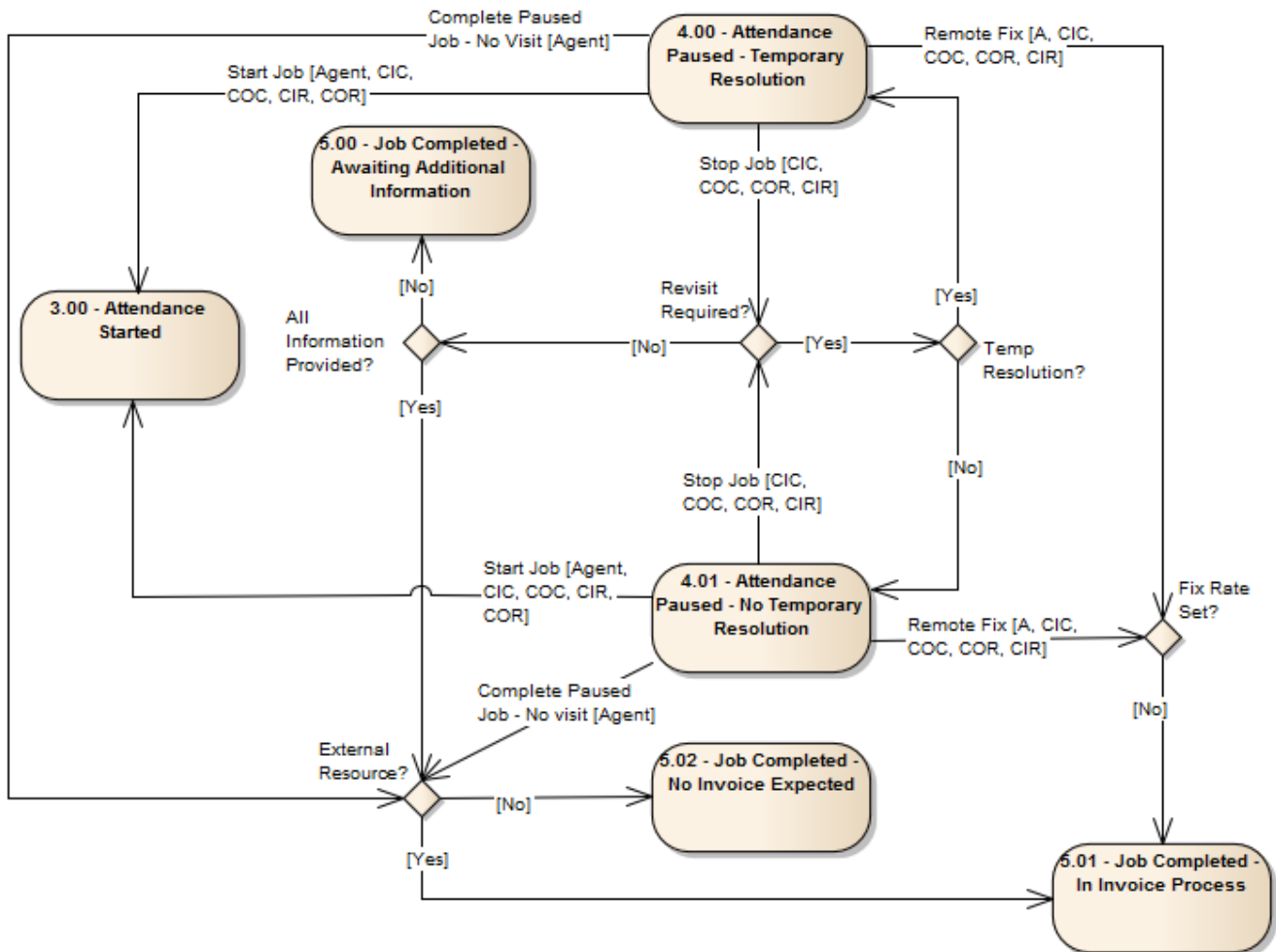
Thu, Jan 18, 2024 Reactive

Name: 4.00 & 4.01
Package: Reactive - New World
Version: 1.0
Author: Janet.Maidment

Resource Actions
Remove Linked Work Order
No Answer (COR)
Information Provided
Provide ETA (CIR)
Requesting ETA (COR)

Client Actions
Add Notes
No Answer (COC)
Date/Time Update
Edit Work Order
Remove Linked Work Order
Edit Notifications
Information Provided

Agent Actions
Add Information
Add Notes
Link Work Order
Remove Linked Work Order
Make CIS (Resource Dependent)
Remove CIS (Resource Dependent)
Edit Work Order
Add/Edit Invoices
Amend Start/Stop Times
Set Accrual to Zero
Set Fixed Cost
Work Order Invoiced to Client
Edit Notifications
Feedback
Change:
• Caller
• Reason
• Location
• Mark-Up
• Capital Budget
Add/Edit/View Document



Online URL: <https://ostarasystems.knowledgebase.co/article.php?id=442>