

5.00 - All States

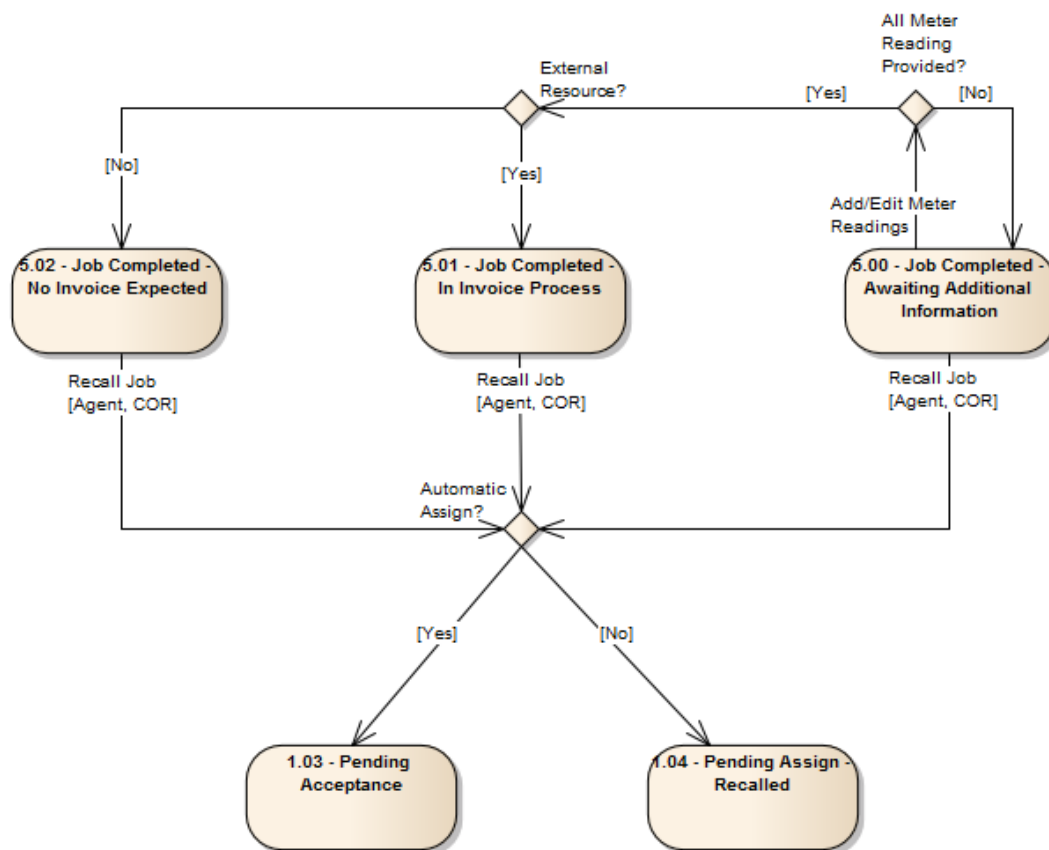
Thu, Jan 18, 2024 Reactive

Name: 5.00 - All States
Package: Reactive - New World
Version: 1.0
Author: Janet.Maidment

Client Actions
No Answer (COC)
Edit Work Order
Remove Linked Work Order
Information Provided

Resource Actions
Remove Linked Work Order
No Answer (COR)
Information Provided
Add/Edit Invoices

Agent Actions
Add Information
Add Notes
Link Work Order
Remove Linked Work Order
Make CIS (Resource Dependent)
Remove CIS (Resource Dependent)
Edit Work Order
Add/Edit Invoices
Amend Start/Stop Times
Work Order Invoiced to Client
Set Accrual to Zero
Feedback
Change:
• Caller
• Reason
• Location
• Mark-Up
• Capital Budget
Add/Edit/View Document



Online URL: <https://ostarasystems.knowledgebase.co/article.php?id=443>