

# 1.13 - Pending Acceptance

Thu, Jan 18, 2024 Quote

Name: 1.13 - Pending Acceptance  
Package: Quote Matrix  
Version: 1.0  
Author: Janet.Maidment

## Agent Actions

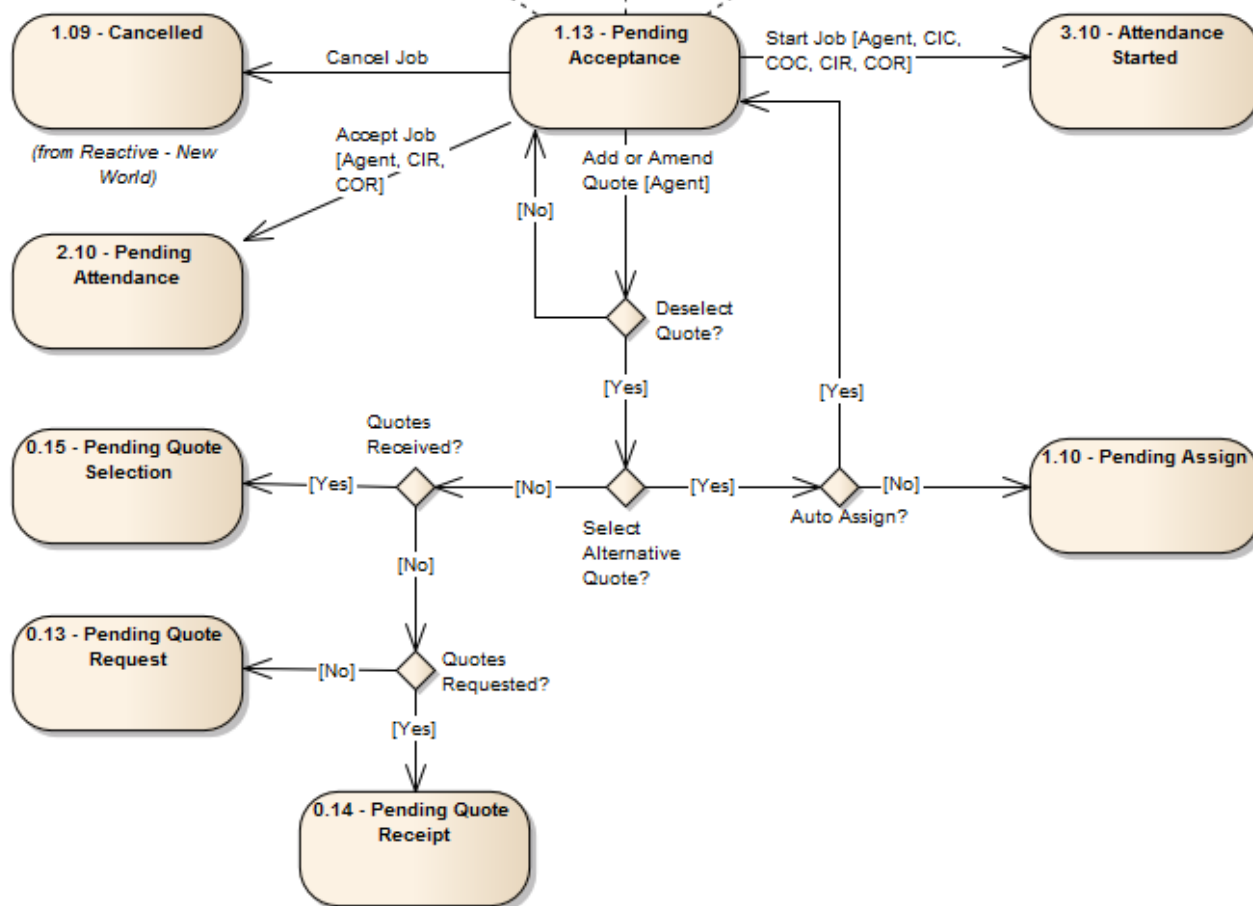
Add Notes  
Link Work Order  
Edit Work Order  
Remove Linked Work Order  
Make CIS (Resource Dependent)  
Remove CIS (Resource Dependent)  
WO Invoiced to Client  
Set Accrual to Zero  
Change:  
• Caller  
• Reason  
• Location  
• Mark Up  
• Capital Budget  
Add/Edit/View Document

## Client Actions

Information  
Date/Time Update  
Edit Work Order  
Link Work Order  
Remove Linked Work Order  
No Answer (COC)

## Resource Actions

Information  
Link Work Order  
Remove Linked Work Order  
No Answer (COR)



Online URL: <https://ostarasystems.knowledgebase.co/article.php?id=455>