

# 2.10 - Pending Attendance

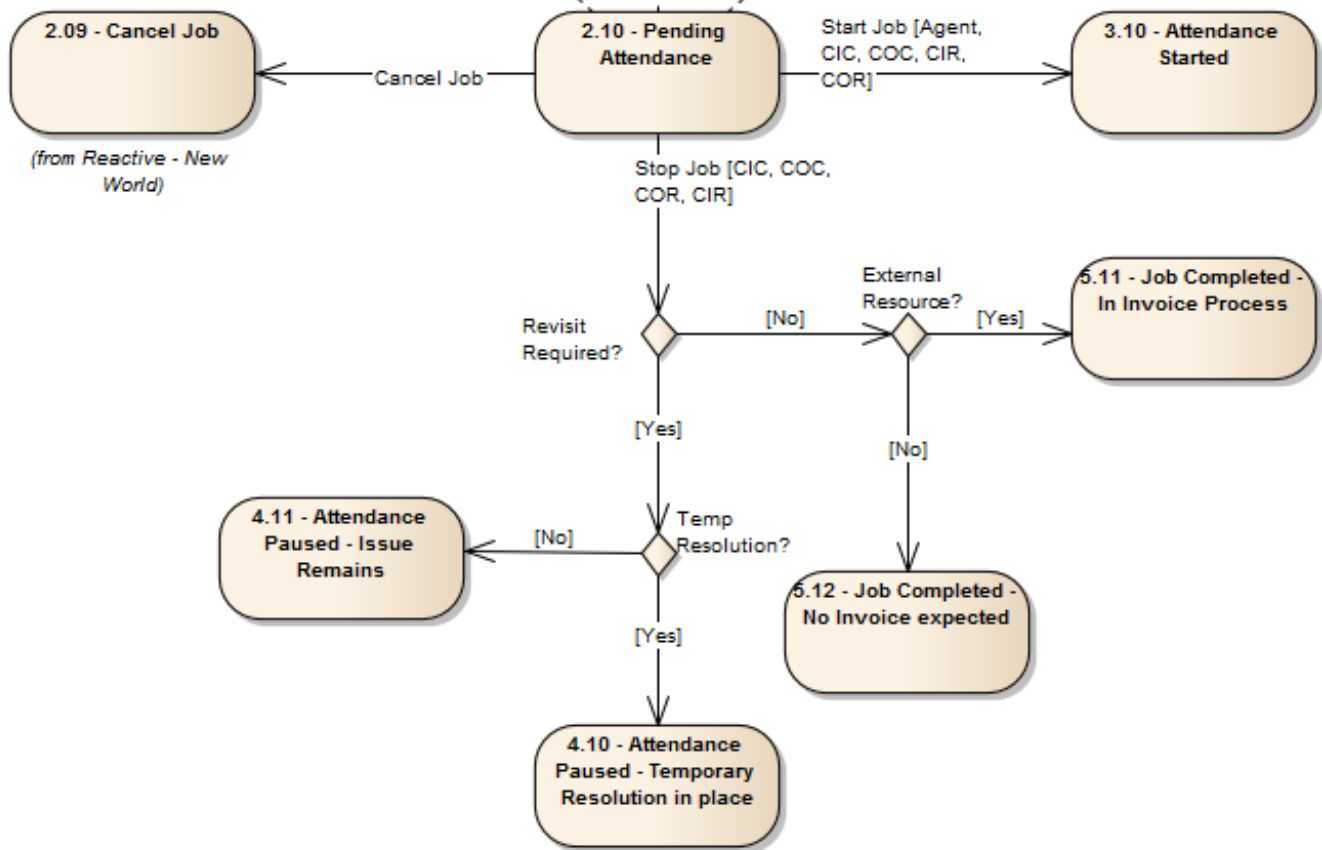
Thu, Jan 18, 2024 Quote

Name: 2.10 - Pending Attendance  
Package: Quote Matrix  
Version: 1.0  
Author: Janet.Maidment

**Client Actions**  
Information  
Date/Time Update  
Edit Work Order  
Link Work Order  
Remove Linked Work Order  
No Answer (COC)

**Resource Actions**  
Provide ETA  
Information  
Link Work Order  
Remove Linked Work Order  
No Answer (COR)

**Agent Actions**  
Information  
Add Notes  
Provide ETA  
Reference Provided  
Link Work Order  
Edit Work Order  
Remove Linked Work Order  
Make CIS (Resource Dependent)  
Remove CIS (Resource Dependent)  
Invoice - Add/Edit/Delete  
WO Invoiced to Client  
Set Accrual to Zero  
Change:  
• Caller  
• Reason  
• Location  
• Mark Up  
• Capital Budget  
Add/Edit/View Document



Online URL: <https://ostarasystems.knowledgebase.co/article.php?id=457>