

4.10 & 4.11 - Attendance Paused - Temporary Resolution in place/Issue Remains

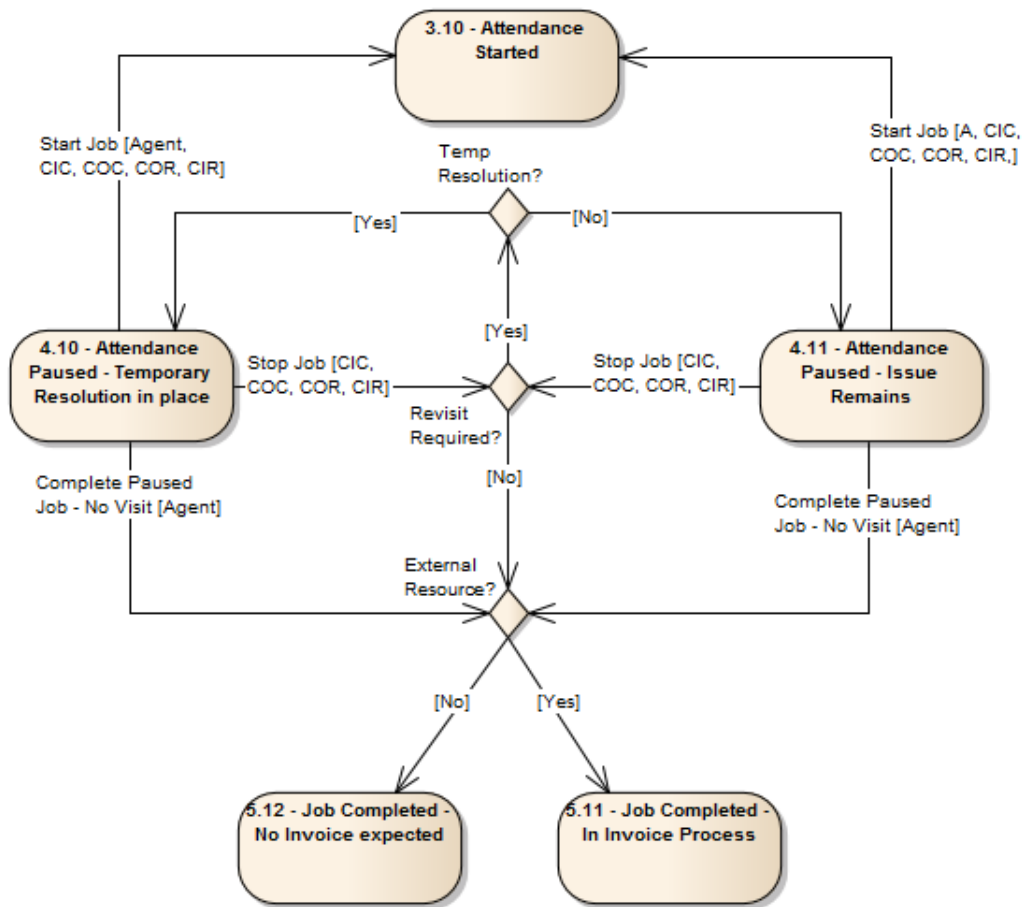
Thu, Jan 18, 2024 Quote

Name: 4.10 & 4.11 - Attendance Paused - Temporary Resolution in place/Issue Remains
Package: Quote Matrix
Version: 1.0
Author: Janet.Maidment

Client Actions
 Information
 Date/Time Update
 Edit Work Order
 Link Work Order
 Remove Linked Work Order
 No Answer (COC)

Resource Actions
 Provide ETA
 Requesting ETA (COR)
 Information
 Link Work Order (CIR)
 Remove Linked Work Order (CIR)
 No Answer (COR)

Agent Actions
 Information
 Add Notes
 Provide ETA
 Link Work Order
 Edit Work Order
 Remove Linked Work Order
 Make CIS (Resource Dependent)
 Remove CIS (Resource Dependent)
 Invoice - Add/Edit/Delete
 WO Invoiced to Client
 Amend Start and Stop Times
 Set Accrual to Zero
 Feedback
 Change:
 • Caller
 • Reason
 • Location
 • Mark Up
 • Capital Budget
 Add/Edit/View Document



Online URL: <https://ostarasystems.knowledgebase.co/article.php?id=459>