4.22 - Job Incomplete
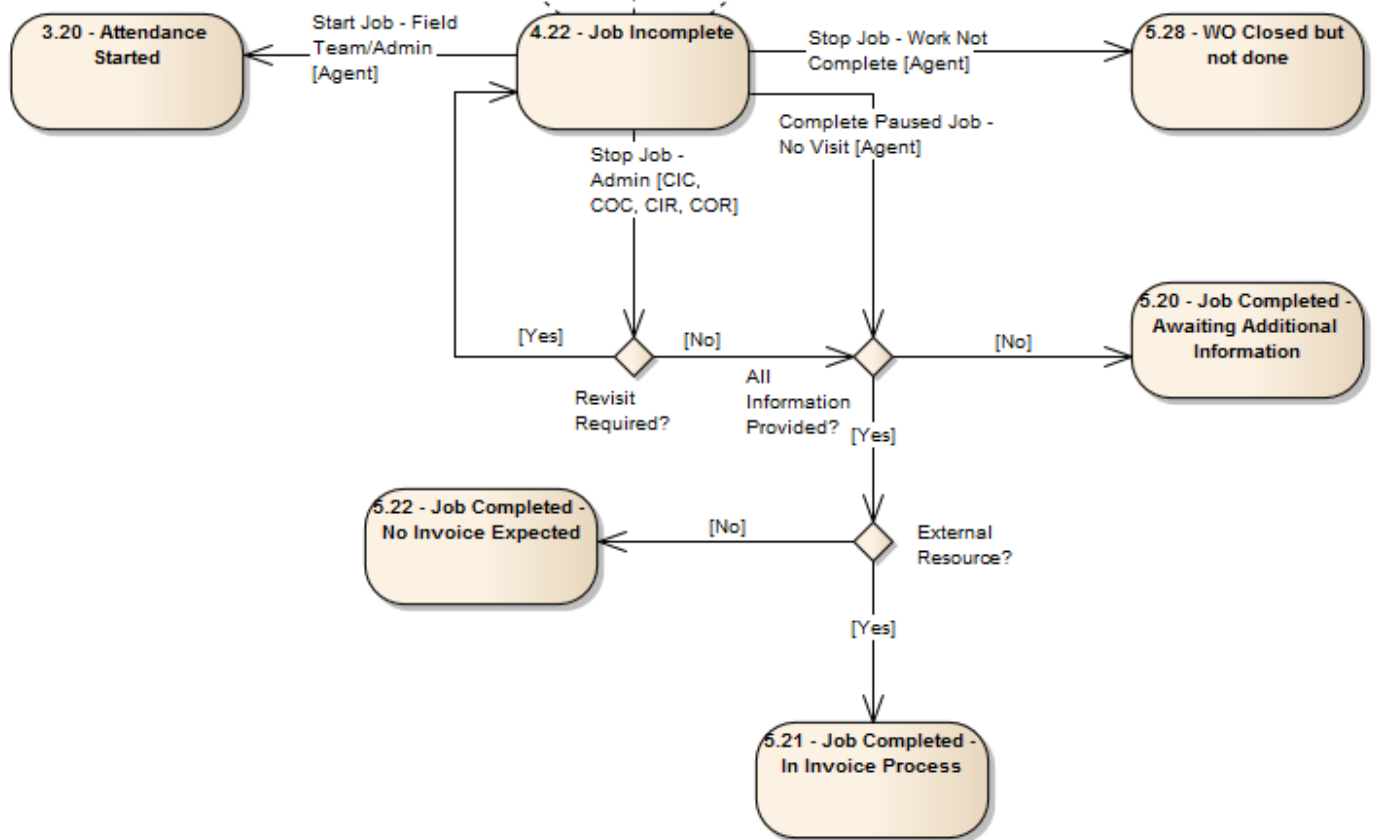
Name: 4.22 - Job Incomplete
Package: PPM Matrix
Version: 1.0
Author: Janet.Maidment

Client Actions
Information
No Answer (COC)
Link Work Order
Remove Linked Work Order

Resource Actions
Provide ETA (CIR)
Requesting ETA (COR)
Information
No Answer (COR)
Link Work Order
Remove Linked Work Order

Agent Actions
Information
Add Notes
ETA Provided
Reference Provided
Link Work Order
Remove Linked Work Order
Invoice Add/Edit/Delete
Work Order Invoiced to Client
Amend Start/Stop Times
Set Accrual to Zero
Feedback
Add/Edit/View Documents

Online URL: https://ostarasystems.knowledgebase.co/article.php?id=470