How Do I?

The Portal provides the User with the ability to view any Frequently Asked Questions (FAQ) within their business and the answers for those questions. This section can also provide access to User Guides and contact numbers for the helpdesk, if that is what the Client wants to be shown here. This section is completely customisable.

These questions will be configured specifically for the Client so this is just a typical example of the widget:

Selecting a question will display the FAQ page and will focus the screen to the selected question. Selecting "View all FAQs..." will display the FAQ page from the top.

Online URL: https://ostarasystems.knowledgebase.co/article.php?id=491