Feedback on Jobs Completed in the last 30 days Introduction

Thu, Jan 18, 2024 Feedback on Jobs Completed in the last 30 days

The Portal provides the User with the ability to view any jobs for any Buildings, they have access to, which have been completed in the last 30 days. This includes all Minor Works, Planned and Compliance, Quote and Reported Jobs which were completed within the last 30 days. Users can also provide feedback on these completed jobs from the Job Detail page. The "Jobs Completed In The Last 30 Days" chart is split to show which of these jobs have received feedback and whether the feedback was positive or negative.

Note: The default is set to 30 days, but this can be configured to any duration up to 180 days. Your Ostara System Administrator should be able to make this change.

Clicking on a section of the graph will view a list of jobs relating to the type selected. If a type of feedback is not seen on the graph then no jobs have that specific feedback.

To provide feedback on a Job, follow the link below:

Providing Feedback

Online URL: https://ostarasystems.knowledgebase.co/article.php?id=494