

Questions on Jobs

📅 Fri, Jan 19, 2024 📁 [Create Job Tab](#)

During the job creation, start job and stop job processes, depending on the configuration setup by the System Admin, one or more Questions could be displayed. The Questions tab requires the User to answer specific questions determined by the System Admin.

After providing the contact information or performing the duplicate and Building Event checks, the Questions tab is displayed (if a Request For Information (RFI) is triggered). All that is required here is for the User to fill out the questions. If any of the questions have scoring enabled, different text will be displayed next to each question determining whether it was a "Pass" (in green text) or a "Fail" (in red text).

Create Job

Building Fault/Issue Location Contact Duplicates/Events **Questions**

Decline All Questions ☐

Refrigeration Call In

- System Number:
- Fault Description:
- Is the unit affecting trade?
- Store Access Times?
- Agreed Response:

Summary

- **Building:** CREWE ([Change](#))
- **Fault/Issue Type:** Cold Rooms, Chilled Cold Room ([Change](#))
- **Fault/Issue:** Water Leak ([Change](#))
- **Reason:** Wear and Tear Breakdown ([Change](#))
- **Location:** Default Level, Default Area, Default Location ([Change](#))
- **Resource name:** Ostara Resource Ltd ([Change](#))
- **Contractual Response (SLA):** 09/03/2015 15:04
- **Contact:** Bob Bob ([Change](#))
- **Priority:** Operational - Trade Affecting (SLA) ([Change](#))
- **Required by:** 09/03/2015 15:04 ([Change](#))
- **Building Events:** 1 event(s)
- **Questions:** Pending ([Change](#))

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Once all questions have been answered, click "Next" to continue with the normal process. The summary will also change the Questions status from "Pending" to "Completed".

Online URL: <https://ostarasystems.knowledgebase.co/article.php?id=522>