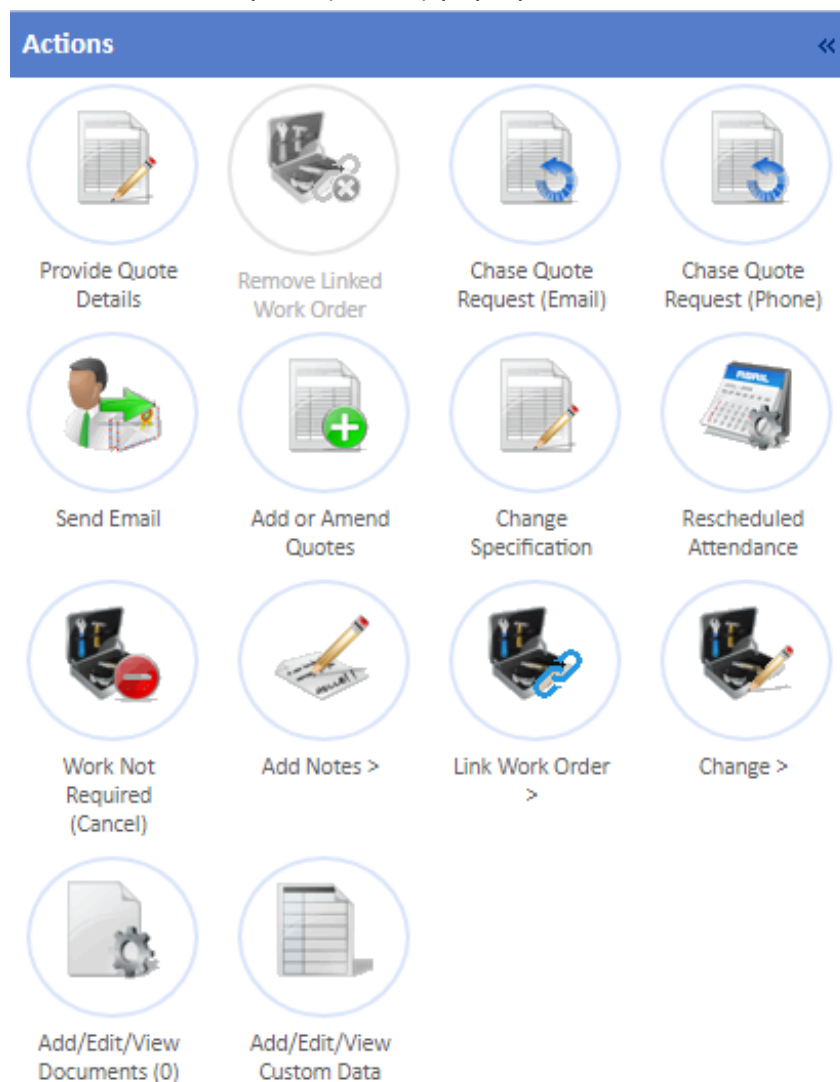


Chase Quote Request (Phone)

Fri, Jan 19, 2024 Job Detail Actions

In some cases, a Resource may have been requested to provide a Quote for a job but has not responded, causing the Client to want an update about it. This can be done by using one of two actions: Chase Quote Request (Email) and Chase Quote Request (Phone). The following explains how to Chase Quote Request (Phone):

1. On the Job Detail screen, select the "Chase Quote Request (Phone)" button to display the Chase Quote Request (Phone) pop up.



2. This screen shows all the Quote Requests that have been sent out on the current Work Order along with who they were sent to, the Requested date and Required By date. Tick the Requests that have been chased, enter any Notes regarding it and click "Save". This will then record the chase to the Resource in the events.

Chase Quote Request (Phone)

	Resource	Contact	Requested	Required By
<input checked="" type="checkbox"/>	Ostara Contractor Ltd	OOH - Service Helpdesk(INT102)	19/03/2021	25/03/2021

Notes

Save

Cancel

Online URL: <https://ostarasystems.knowledgebase.co/article.php?id=618>