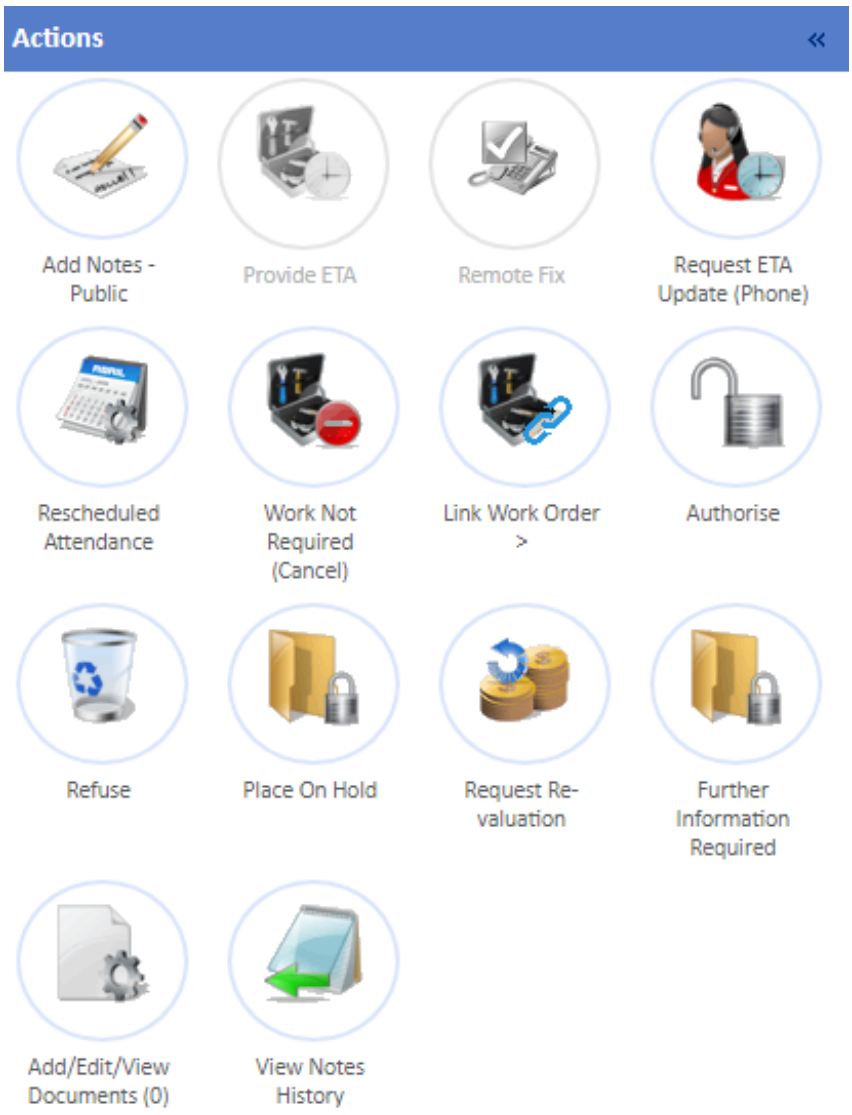
Request Re-valuation

Fri, Jan 19, 2024 Authorisation Jobs

In some cases, the authoriser may not agree with value of the fixed cost set on a Reactive Work Order as it may be too expensive. If so, they have the ability to request that the fixed cost be reviewed and sent through again. This is done using the "Request Re-valuation" button.

1. On the Job Detail screen, select the "Request Re-valuation" button to display the Request Revaluation pop up.



2. On this screen, enter a reference and any notes regarding to the re-valuation. Once, done, click "Save" to send the job back for re-valuation.



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