

Symptoms

Wed, Jan 17, 2024 Equipment and Services

This is where Users can configure Symptoms. Symptoms are used to describe what problem has occurred on Work Orders. Click the "Symptoms" button to view the symptoms currently in the system.

1. The first step is to select the Client that will be used. For information on how to do this, see the [Client Selection](#) page.
2. On the "Symptoms" screen, A list of all the Symptoms against the selected Client is shown. Ticking and un-ticking a Symptom will determine whether it is available throughout the system or not.

The screenshot shows a software window titled "Demo Residential Symptoms". It features a list of symptoms on the left, each with a checkbox. The "Code", "Description", and "Definition" fields on the right are populated with "ABSENT", "Absent", and "Absent" respectively. The "Update" button is visible in the top right of the window.

3. To add a new item to the list, click the "Add Item" button and populate the Code, Description & Definition fields. Once that is done, click the "Update" button.

Demo Residential Symptoms

Add Item Update Cancel

- Will Not Record
- Will Not Release After Fire Test
- Will Not Release Paper
- Will Not Reset
- Will Not Respond
- Will Not Respond to Call Button
- Will Not Revolve Smoothly
- Will Not Ring
- Will Not Rotate
- Will Not Secure
- Will Not Select Tube
- Will Not Set
- Will Not Signal to Outside
- Will Not Sound
- Will Not Stop
- Will Not Tilt
- Will Not Turn
- Will Not Turn Off
- Will Not Turn On
- Will Not Unlock
- Will Not Weigh Correctly
- Will Not Work
- Winding Handle
- NEW ITEM - Please enter item details

Code

Description

Definition

Save Cancel

4. Some items may need to be edited and this can be done easily by clicking on it in the left hand side of the screen and then updating the information in the right hand side. The Code, Description and Definition fields can all be modified in this way. Once ready, click “Update” to save the information.

Demo Residential Symptoms

Add Item Update Cancel

- Absent
- Accident
- Activation
- Additional Blanket
- Additional Keys
- Additional Required
- Additional Shelf Required
- Appearance Unacceptable
- Arm
- Arrange New
- Automatic Can Crusher
- Automatic Shut Off Will Not Work
- Ballast
- Basket
- Bearings
- Belt
- Blade
- Blades
- Blocked Pipes
- Boarding Required
- Bowing
- Bowl
- Break Open
- Bricks Loose

Code

Description

Definition

Save Cancel

5. Once all the changes have been made, click “Save” to apply them.