Symptoms

🛗 Wed, Jan 17, 2024 🛛 🖿 Equipment and Services

This is where Users can configure Symptoms. Symptoms are used to describe what problem has occurred on Work Orders. Click the "Symptoms" button to view the symptoms currently in the system.

1. The first step is to select the Client that will be used. For information on how to do this, see the Client Selection page.

2. On the "Symptoms" screen, A list of all the Symptoms against the selected Client is shown. Ticking and un-ticking a Symptom will determine whether it is available throughout the system or not.

Demo Residential Symptoms						
Add Item	Update Cancel					
Absent Accident	Code	ABSENT				
Activation	Description	Absent				
Additional Blanket Additional Keve	Definition	Absent				
Additional Required						
Additional Shelf Required						
Appearance Unacceptable						
☑ Arrange New						
Automatic Can Crusher						
Automatic Shut Off Will Not Work						
Basket						
Bearings						
Belt						
Blades						
Blocked Pipes						
Boarding Required						
Bowl						
Break Open						
Bricks Loose	•					
			Save	Cancel		

3. To add a new item to the list, click the "Add Item" button and populate the Code, Description & Definition fields. Once that is done, click the "Update" button.

Demo Residential Symptoms							
Add Item	Update Cancel						
Will Not Record	Code						
Will Not Release After Fire Test							
Will Not Release Paper	Description						
V Will Not Reset	Definition						
Will Not Respond	Deminion						
Will Not Revolve Smoothly							
Will Not Ring							
Vill Not Rotate							
Will Not Secure							
Vill Not Select Tube							
V Will Not Set							
✓ Will Not Signal to Outside							
Will Not Sound							
Vill Not Stop							
Vill Not Tilt							
Will Not Tum							
V Will Not Tum Off							
Vill Not Tum On							
Will Not Unlock							
Will Not Weigh Correctly							
Winding Handle							
Vinding Handle							
			Save	Cancel			

4. Some items may need to be edited and this can be done easily by clicking on it in the left hand side of the screen and then updating the information in the right hand side. The Code, Description and Definition fields can all be modified in this way. Once ready, click "Update" to save the information.

Demo Residential Symptoms							
Add Item	Update Cancel						
Absent	Code	ABSENT					
Activation	Description	Absent					
Additional Blanket	Definition	MODIFIED					
Additional Required							
Additional Shelf Required							
Am							
Arrange New							
Automatic Shut Off Will Not Work							
Ballast Basket							
Bearings							
Blade							
Blades							
Blocked Pipes							
Bowing							
Bowl							
Bricks Loose							
			Save	Cancel			

5. Once all the changes have been made, click "Save" to apply them.

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